Lenovo ideapad Y910-17ISK Hardware Maintenance Manual

Lenovo

Note:

Before using this information and the product it supports, be sure to read the general information under "Notices" on page 68.

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Contents

About this manual	. iv
Safety information	1
General safety	2
Electrical safety	3
Safety inspection guide	5
Handling devices that are sensitive to	
electrostatic discharge	6
Grounding requirements	6
Safety notices: multilingual translations	
Laser compliance statement	14
Important service information	16
Strategy for replacing FRUs	16
Strategy for replacing a hard disk drive	. 17
Important notice for replacing a	
system board	. 17
Important information about replacing	40
RoHS compliant FRUs	18
General checkout	19
What to do first	20
Power system checkout	21
Checking the AC adapter	.21
Checking operational charging	
Checking the battery pack	22
checking the battery public	
Related service information	
Related service information Restoring the factory contents by using	23
Related service information Restoring the factory contents by using OneKey Recovery	23 23
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default	23 23 .23
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords	23 23 .23 24
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password	23 .23 .23 .24 24
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password	23 23 23 24 24 24
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password	23 .23 .24 .24 24 24
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting	23 .23 .24 .24 .24 .24 .24 .24 .25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down	23 .23 .24 .24 .24 .24 .24 .24 .25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting	23 23 24 24 24 24 24 25 25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep Shutting down the computer	23 23 24 24 24 24 25 25 25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep Shutting down the computer Lenovo ideapad Y910-171SK	23 23 24 24 24 25 25 25 25 26
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep Shutting down the computer Lenovo ideapad Y910-17ISK.	23 23 23 24 24 24 24 25 25 25 25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep. Shutting down the computer. Lenovo ideapad Y910-17ISK. Specifications Status indicators	23 .23 .24 24 24 24 25 25 25 25
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep Shutting down the computer Lenovo ideapad Y910-17ISK.	23 23 24 24 24 25 25 25 25 26 28 29
Related service information Restoring the factory contents by using OneKey Recovery	23 23 24 24 24 25 25 25 25 26 28 29 31 31
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep. Shutting down the computer. Lenovo ideapad Y910-171SK. Specifications Status indicators Use keyboard shortcuts FRU replacement notices Screw notices Removing and replacing an FRU	23 23 24 24 24 25 25 25 26 28 29 31 31 32
Related service information Restoring the factory contents by using OneKey Recovery	23 23 24 24 24 25 25 25 25 26 28 29 31 31 32 33
Related service information Restoring the factory contents by using OneKey Recovery Restore of factory default Passwords Power-on password Hard-disk password Administrator password Power management Putting the computer to sleep or shutting it down Putting your computer to sleep. Shutting down the computer. Lenovo ideapad Y910-17ISK. Specifications Status indicators Use keyboard shortcuts FRU replacement notices Screw notices Removing and replacing an FRU 1010 Base cover	23 23 24 24 25 25 26 28 29 31 31 32 33 36
Related service information Restoring the factory contents by using OneKey Recovery	23 23 24 24 25 25 26 28 29 31 31 32 33 36

1050 DIMM	43
1060 Subwoofer	44
1070 IO board	45
1080 Fan assembly and Heat Sink assembly .	
1090 System board	
1100 Speakers	
1110 DC-in cable	
1120 Upper case	
1130 LCD unit	
Locations	
Front and right-side view	50
Bottom and left-side view	59
Parts list	60
Overall	61
LCD FRUs	64
Miscellaneous parts	66
AC adapters	
Screws	66
Power cords	67
Notices	68
Trademarks	
	09

About this manual

This manual contains service and reference information for the following Lenovo product:

Lenovo ideapad Y910-17ISK

Use this manual to troubleshoot problems.

The manual is divided into the following sections:

- The common sections provide general information, guidelines, and safety information required for servicing computers.
- The product-specific section includes service, reference, and product-specific parts information.

Important:

This manual is intended only for trained servicers who are familiar with Lenovo products. Use this manual to troubleshoot problems effectively.

Before servicing a Lenovo product, make sure to read all the information under "Safety information" on page 1 and "Important service information" on page 16.

Safety information

This chapter presents the following safety information that you need to get familiar with before you service a Lenovo ideapad Y910-17ISK computer:

- "General safety" on page 2
- "Electrical safety" on page 3
- "Safety inspection guide" on page 5
- "Handling devices that are sensitive to electrostatic discharge" on page 6
- · "Grounding requirements" on page 6
- "Safety notices: multilingual translations" on page 7
- · "Laser compliance statement" on page 14

General safety

Follow these rules below to ensure general safety:

- Observe a good housekeeping in the area where the machines are put during and after the maintenance.
- · When lifting any heavy object:
 - 1. Make sure that you can stand safely without slipping.
 - 2. Distribute the weight of the object equally between your feet.
 - 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift it.
 - 4. Lift it by standing or pushing up with your leg muscles; this action could avoid the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the machine unsafe.
- Before you start the machine, make sure that other service representatives and the customer are not in a hazardous position.
- Please remove covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your toolcase away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of the machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with the nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

Attention: Metal objects are good electrical conductors.

- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that may be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- · Reinstall all covers correctly before returning the machine to the customer.
- Fan louvers on the machine help to prevent the overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.

Electrical safety

Observe the following rules when working on electrical equipments.

Important:

Use only approved tools and test equipments. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.

Many customers have rubber floor mats near their machines that contain small conductive fibers to decrease electrostatic discharges. Do not use such kind of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near the equipment that has hazardous voltages.
- · Disconnect all power before:
 - Performing a mechanical inspection
 - Working near power supplies
 - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine, and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.

Attention: Another person must be there to switch off the power, if necessary.

 Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Attention: An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; instructions for these precautions are in the safety sections of maintenance information. Be extremely careful when you measure the high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- · Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check it to make sure that it has been powered off.

- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps
 - Blowers and fans
 - Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- · If an electrical accident occurs:
 - Caution: do not become a victim yourself.
 - Switch off the power.
 - Send the victim to get medical aid.

Safety inspection guide

The purpose of this inspection guide is to assist you in identifying potential unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service personnel from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards according to the attachment of non-Lenovo features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- · Explosive hazards, such as a damaged CRT face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potential unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:

- 1. Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Turn off the computer. Disconnect the power cord.
- 3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - b. The power cord should be the type specified in the parts list.
- c. Insulation must not be frayed or worn.
- 4. Check for cracked or bulging batteries.
- 5. Remove the cover.
- 6. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
- Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 8. Check for worn, frayed, or pinched cables.
- 9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling devices that are sensitive to electrostatic discharge

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

- 1. Use product-specific ESD procedures when they exceed the requirements noted here.
- Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- · Keep the parts in protective packages until they are inserted into the product.
- · Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note:

The use of a grounding system to guard against ESD damage is desirable but not necessary.

- Attach the ESD ground clip to any frame ground, ground braid, or greenwire ground.
- When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connectoroutside shells on these systems.
- Use the round ground prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices: multilingual translations

The safety notices in this section are provided in English, French, German, Hebrew, Italian, Japanese, and Spanish.

Safety notice 1

Before the computer is powered on after FRU replacement, make sure all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical shorts.

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.

Bevor nach einem FRU-Austausch der Computer wieder angeschlossen wird, muß sichergestellt werden, daß keine Schrauben, Federn oder andere Kleinteile fehlen oder im Gehäuse vergessen wurden. Der Computer muß geschüttelt und auf Klappergeräusche geprüft werden. Metallteile oder-splitter können Kurzschlüsse erzeugen.

> לפני הפעלת המחשב לאחר החלמת BRU שי לוודא שכל הברגים, הקפיצים, וחלקים קטנים אחרים נמצאים במקומם ואינם חופשיים לווז בתוך המחשב. כדי לוודא זאת, יש לטלטל את המחשב ולתקשיב לגילוי קולות שקשוק. חלקי או שבבי מתכת גולולים לגורם קצרים חשמליים.

Prima di accendere l'elaboratore dopo che é stata effettuata la sostituzione di una FRU, accertarsi che tutte le viti, le molle e tutte le altri parti di piccole dimensioni siano nella corretta posizione e non siano sparse all'interno dell'elaboratore. Verificare ciò scuotendo l'elaboratore e prestando attenzione ad eventuali rumori; eventuali parti o pezzetti metallici possono provocare cortocircuiti pericolosi.

FRUの交換後、コンピュータの電源を入れる前に、ねじ、バネ、その他の小さな部 品がすべて正しい位置にあり、またコンピュータの内部で緩んでいないことを確認し てください。

これを確認するには、コンピュータを振って、カチャカチャと音がしないか確かめま す。金属部品や金属破片はショートの原因になることがあります。

Antes de encender el sistema despues de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.

A DANGER

Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l'eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l'horloge temps réel, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d'exploser.

Die Bereitschaftsbatterie, die sich unter dem Diskettenlaufwerk befindet, kann geringe Mengen Nickel und Cadmium enthalten. Sie darf nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Bereitschafts-oder Systembatterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.

> סוללות המתנה מסוימות מכילות כמות קטנה של ניקל וקדמיום. אין לפרק סוללת המתנה, לטעון אותה מחדש, להשליך אותה השליל למנים או לקצר אותה. יש לטלק את הסוללה למנים או לקצר אותה. יש לטלק את הסוללה בנדרש על ידי התקנותים. יש המתאימה. שימוש בסוללה לא מתאימה עלול לגרום להגתה או התפוצות של הסוללה.

Alcune batterie di riserva contengono una piccola quantità di nichel e cadmio. Non smontarle, ricaricarle, gettarle nel fuoco o nell'acqua né cortocircuitarle. Smaltirle secondo la normativa in vigore (DPR 915/82, successive disposizioni e disposizioni locali). Quando si sostituisce la batteria dell'RTC (real time clock) o la batteria di supporto, utilizzare soltanto i tipi inseriti nell'appropriato Catalogo parti. L'impiego di una batteria non adatta potrebbe determinare l'incendio o l'esplosione della batteria stessa.

予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあり ます。したがって、予備バッテリーの分解、再充電、火または水の中への投棄、 またはショートさせることは決して行わないでください。バッテリーを廃棄する 場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテ リーだけを使用してください。誤ったパッテリーを使用すると、バッテリーが発 火したり、爆発したりすることがあります。

Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.

A DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d'exploser.

Akkus enthalten geringe Mengen von Nickel. Sie dürfen nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.

> מארז הסוללה מכיל כמות קטנה של ניקל וקדמיום. אין לפרק את מארז הסוללה, להשליך אותו לשא או למים או לקדב אותו. יש לשלק את מארז הסוללה כמדרש על ידי התקנות והחוקים המקומינים. של שאכתמש רק בסוללה ממופיעה ברשימת החלקים המתאימה בזמן החלפת מארז הסוללה. שמוש בסוללה אמ מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.

La batteria contiene piccole quantità di nichel. Non smontarla, gettarla nel fuoco o nell'acqua né cortocircuitarla. Smaltirla secondo la normativa in vigore (DPR 915/82, successive disposizioni e disposizioni locali). Quando si sostituisce la batteria, utilizzare soltanto i tipi inseriti nell'appropriato Catalogo parti. L'impiego di una batteria non adatta potrebbe determinare l'incendio o l'esplosione della batteria stessa.

バッテリー・パックには少量のニッケルが含まれています。バッテリー・パック を分解したり、火または水の中に投げ込んだり、ショートさせないでください。 バッテリー・バックの廃棄にあたっては、地方自治体の条例または規則に従って ください。バッテリー・パックを交換するときは、適切なパーツ・リストにある バッテリーだけを使用してください。限ったバッテリーを使用すると、バッテ リーが発火したり、爆発したりすることがあります。

Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.

A DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

La pile de sauvegarde contient du lithium. Elle présente des risques d'incendie, d'explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l'exposez pas à une temperature supérieure à 100°C, ne la faites pas brûler et n'en exposez pas le contenu à l'eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d'exploser.

Die Systembatterie ist eine Lithiumbatterie. Sie kann sich entzünden, explodieren oder schwere Verbrennungen hervorrufen. Batterien dieses Typs dürfen nicht aufgeladen, zerlegt, über 100 C erhitzt oder verbrannt werden. Auch darf ihr Inhalt nicht mit Wasser in Verbindung gebracht oder der zur richtigen Polung angebrachte Verbindungsstecker entfernt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzeilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.

סוללת הליתיום עלולה לגרום לשריפה, להתפוצצות או למוויות קשות. אין לטעון אותה מחדש, לסלק את המחבר המוקטוב שלה, לפרק אותה או להמוס אותה לטמפרטורה העולה על 200 מעלות עלזיים. אין לשרוף את הסוללה ואין בחקנות נרחוקים התקלמים. יש לסלק את הסוללה כנדרש המומיעה ברשימת החלקים המתאימים. שימוש בסוללה התומיעה ברשימת החלקים המתאימים. שימוש בסוללה אחרת עלול לנורס לסכנת עדירה או התמוצצות.

La batteria di supporto e una batteria al litio e puo incendiarsi, esplodere o procurare gravi ustioni. Evitare di ricaricarla, smontarne il connettore polarizzato, smontarla, riscaldarla ad una temperatura superiore ai 100 gradi centigradi, incendiarla o gettarla in acqua. Smaltirla secondo la normativa in vigore (DPR 915/82, successive disposizioni e disposizioni locali). L'impiego di una batteria non adatta potrebbe determinare l'incendio o l'esplosione della batteria stessa.

リチウム・バッテリーは、火災、爆発、または重症のやけどを引き起こすことが あります。バックアップ・バッテリーの充電、その極性コネクターの取り外し、 バッテリー本体の分解、 100℃(212°F)以上への加熱、焼却、電池の中身を水に浸すことはしないでくださ い。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切な パーツ・リストにあるバッテリーだけを使用してください。説ったバッテリーを 使用すると、バッテリーが発火したり、爆発したりすることがあります。

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water at least for 15 minutes. Seek medical care if any symptoms caused by the fluid are present after washing.

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.

Die Leuchtstoffröhre im LCD-Bildschirm enthält Quecksilber. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Der LCD-Bildschirm besteht aus Glas und kann zerbrechen, wenn er unsachgemäß behandelt wird oder der Computer auf den Boden fällt. Wenn der Bildschirm beschädigt ist und die darin befindliche Flüssigkeit in Kontakt mit Haut und Augen gerät, sollten die betroffenen Stellen mindestens 15 Minuten mit Wasser abgespült und bei Beschwerden anschließend ein Arzt aufgesucht werden.

> אם מסך הגביש הנוולי (LCD) נשבר והנוזל מתוך המסך בא במגע עם עיניכם או יזיכם, שטפו את האזורים הננועים מיד במים במשך 15 דקות לפחות. פנו לקבלת עזרה רפואית אם תסמינים הנובעים מהמגע עם הנוזל נמשכים לאחר השטיפה.

Nel caso che caso l'LCD si dovesse rompere ed il liquido in esso contenuto entrasse in contatto con gli occhi o le mani, lavare immediatamente le parti interessate con acqua corrente per almeno 15 minuti; poi consultare un medico se i sintomi dovessero permanere.

LCD が破損し、 LCD の中の液体が目に入ったり、手に触れたりした場合は、液体が触れた部分を少なくとも 15 分間洗い流してください。洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención medica si se presenta algún síntoma del fluido despues de lavarse.

A DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.

Afin d'éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d'alimentation.

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.

כדי למנוע התחשמלות, אין להסיר את מכסה הפלסטיק המגן על חלקו התחתון של הכרטיס ההפוך.

Per evitare scosse elettriche, non rimuovere la copertura in plastica che avvolge la parte inferiore della scheda invertitore.

感電を防ぐため、インバーター・カードの下部を保護しているプラスチック・カ バーを外さないでください。

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.

Safety notice 7

A DANGER

Though the main batteries have low voltage, a shorted or grounded battery can produce enough current to burn personnel or combustible materials.

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d'une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.

> אף שהסוללות הראשיות הן בעלות מתח נמוך, סוללה מקוצרת או מוארקת עלולה להפיק זרם מספיק לגרימת כוויות או להצתת חומרים דליקים.

Sebbene le batterie di alimentazione siano a basso voltaggio, una batteria in corto circuito o a massa può fornire corrente sufficiente da bruciare materiali combustibili o provocare ustioni ai tecnici di manutenzione.

メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテ リーが、作業者にやけどを負わせたり、可燃物を燃やすだけの電流を発生さ せる場合があります。

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.

A DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any interconnecting cables.

Avant de retirer une unité remplaçable en clientèle, mettez le système hors tension, débranchez tous les cordons d'alimentation des socles de prise de courant, retirez la batterie et déconnectez tous les cordons d'interface.

Die Stromzufuhr muß abgeschaltet, alle Stromkabel aus der Steckdose gezogen, der Akku entfernt und alle Verbindungskabel abgenommen sein, bevor eine FRU entfernt wird.

לפני סילוק FRU כלשהו, יש לכבות את המחשב, לנתק את כל כבלי החשמל משקעי החשמל, להוציא את מארז הסוללה, ואז לנתק כבלי חיבור אחרים אם יש כאלה.

Prima di rimuovere qualsiasi FRU, spegnere il sistema, scollegare dalle prese elettriche tutti i cavi di alimentazione, rimuovere la batteria e poi scollegare i cavi di interconnessione.

FRUを取り外す前に、 ThinkPad の電源を切って、すべての電源コードをコンセントから外してください。次に、パッテリー・パックを外し、相互接続ケーブルを外してください。

Antes de quitar una FRU, apague el sistema, desenchufe todos los cables de las tomas de corriente eléctrica, quite la batería y, a continuación, desconecte cualquier cable de conexión entre dispositivos.

Laser compliance statement

Some models of Lenovo computer are equipped from the factory with an optical storage device such as a CD-ROM drive or a DVD-ROM drive. Such devices are also sold separately as options. If one of these drives is installed, it is certified in the U.S. to conform to the requirements of the Department of Health and Human Services 21 Code of Federal Regulations (DHHS 21 CFR) Subchapter J for Class 1 laser products. Elsewhere, the drive is certified to conform to the requirements of the International Electrotechnical Commission (IEC) 825 and CENELEC EN 60 825 for Class 1 laser products.

If a CD-ROM drive, a DVD-ROM drive, or another laser device is installed, note the following:

▲ CAUTION

Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

O uso de controles, ajustes ou desempenho de procedimentos diferentes daqueles aqui especificados pode resultar em perigosa exposição à radiação.

凡未在这里指明的任何控制用法、调整、行为, 都会导致严重后果。

Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites.

Werden Steuer- und Einstellelemente anders als hier festgesetzt verwendet, kann gefährliche Laserstrahlung auftreten.

Az itt előírt eljárásoktól, beállításoktól és vezérlésektől eltérni a lézersugárzás veszélye miatt kockázatos !

L'utilizzo di controlli, regolazioni o l'esecuzione di procedure diverse da quelle specificate possono provocare l'esposizione a.

Использование элементов настройки и выполнение процедур иных, чем указано здесь, может привести к опасному радиационному облучению.

Použitie kontrôl, úprav alebo iných vykonaní od iných výrobcov, ako je v tomto špecifikované, mohlo by mať za následok nebezpečenstvo vystavenia sa vyžiarovaniu.

本書で指定された内容以外の、お客様による整備、調整、または手順を行った場合、レーザー光の放射の危険があります。

El uso de controles o ajustes o la ejecución de procedimientos distintos de los aquí especificados puede provocar la exposición a radiaciones peligrosas.

Opening the CD-ROM drive, the DVD-ROM drive, or any other optical storage device could result in exposure to hazardous laser radiation. There are no serviceable parts inside those drives. **Do not open**.

A CD-ROM drive, a DVD-ROM drive, or any other storage device installed may contain an embedded Class 3A or Class 3B laser diode. Note the following:

A DANGER

Emits visible and invisible laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Radiação por raio laser ao abrir. Não olhe fixo no feixe de luz, não olhe diretamente por meio de instrumentos óticos e evite exposição direta com o feixe de luz.

开启时会有兼光发射时,请勿盯视谦光光束,请勿直接查看 视觉仪器,并且避免直接接触在谦光光束之中。

Rayonnement laser si carter ouvert. Évitez de fixer le faisceau, de le regarder directement avec des instruments optiques, ou de vous exposer au rayon.

Laserstrahlung bei geöffnetem Gerät. Nicht direkt oder über optische Instrumente in den Laserstrahl sehen und den Strahlungsbereich meiden.

Kinyitáskor lézersugár ! Ne nézzen bele se szabad szemmel, se optikai eszközökkel. Kerülje a sugárnyalábbal való érintkezést!

Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici e evitare l'esposizione diretta al fascio.

Открывая, берегитесь лазерного излучения. Не смотрите на луч, не разглядывайте его с помощью оптических инструментов, а также избегайте прямого воздействия лазерного луча.

Keď je laserová jednotka otvorená. Vyhnite sa priamemu pohľadu a nehľadte priamo s optickými nástrojmi do ľúča a vyhnite sa priamemu vystaveniu ľúčov.

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開けるとレーザー光が放射されます。光線を見つめたり、光学機械を使って直接見たりしないでください。
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Radiación láser al abrir. No mire fijamente ni examine con instrumental óptico el haz de luz. Evite la exposición directa al haz.

Important service information

This chapter presents the following important service information:

- "Strategy for replacing FRUs" on page 16
 - "Strategy for replacing a hard disk drive" on page 17
 - "Important notice for replacing a system board" on page 17
- "Important information about replacing RoHS compliant FRUs" on page 18

Important:

BIOS and device driver fixes are customer-installable. The BIOS and device drivers are posted on the customer support site: http://support.lenovo.com.

Strategy for replacing FRUs

Before replacing parts:

Make sure that all software fixes, drivers, and BIOS downloads are installed before replacing any FRUs listed in this manual.

After a system board is replaced, ensure that the latest BIOS is loaded to the system board before completing the service action.

To download software fixes, drivers, and BIOS, follow the steps below:

- 1. Go to http://support.lenovo.com.
- 2. Enter the serial number or select a product or use Lenovo smart downloading.
- 3. Select the BIOS/Driver/Applications and download.
- 4. Follow the directions on the screen and install the necessary software.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- If you are instructed to replace an FRU, but the replacement does not solve the problem, reinstall the original FRU before you continue.
- Some computers have both a processor board and a system board. If you are instructed to replace either of them, and replacing one of them does not solve the problem, reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error. Before replacing the adapter or device, remove the FRUs one by one to see if the symptoms change. Replace only the FRU that changed the symptoms.

Attention: The setup configuration on the computer you are servicing may have been customized. Running Automatic Configuration may alter the settings. Note the current configuration settings (using the View Configuration option); then, when service has been completed, verify that those settings remain in effect.

Strategy for replacing a hard disk drive

Always try to run a low-level format before replacing a hard disk drive. This will cause all customer data on the hard disk to be lost. Make sure that the customer has a current backup of the data before performing this action.

Attention: The drive startup sequence in the computer you are servicing may have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.

Important notice for replacing a system board

Some components mounted on a system board are very sensitive. Improper handling can cause damage to those components, and may cause a system malfunction.

Attention: When handling a system board:

- · Do not drop the system board or apply any excessive force to it.
- · Avoid rough handling of any kind.
- Avoid bending the system board and hard pushing to prevent cracking at each BGA (Ball Grid Array) chipset.

Important information about replacing RoHS compliant FRUs

RoHS, The Restriction of Hazardous Substances in Electrical and Electronic Equipment Directive (2002/95/EC) is a European Union legal requirement affecting the global electronics industry. RoHS requirements must be implemented on Lenovo products placed on the market after June 2006. Products on the market before June 2006 are not required to have RoHS compliant parts. If the original FRU parts are non-compliant, replacement parts can also be non-compliant. In all cases if the original FRU parts are RoHS compliant, the replacement part must also be RoHS compliant.

Note: RoHS and non-RoHS FRU part numbers with the same fit and function are identified with unique FRU part numbers.

Lenovo plans to transit to RoHS compliance well before the implementation date and expects its suppliers to be ready to support Lenovo's requirements and schedule in the EU. Products sold in 2005 and 2006 will contain some RoHS compliant FRUs. The following statement pertains to these products and any product Lenovo produces containing RoHS compliant FRUs.

RoHS compliant FRUs have unique FRU part numbers. Before or after the RoHS implementation date, failed RoHS compliant parts must always be replaced with RoHS compliant ones, so only the FRUs identified as compliant in the system HMM or direct substitutions for those FRUs may be used.

Products marketed before June 2006		Products marketed after June 2006	
Current or original part	Replacement FRU Current or original part		Replacement FRU
Non-RoHS	Can be Non-RoHS		
Non-RoHS	Can be RoHS	Must be Dallo	Must be Dello
Non-RoHS	Can sub to RoHS	Must be RoHS	Must be RoHS
RoHS	Must be RoHS		

Note: A direct substitution is a part with a different FRU part number that is automatically shipped by the distribution center at the time of the order.

General checkout

This chapter presents the following information:

- "What to do first" on page 20
- · "Power system checkout" on page 21

Before you go to the checkout, make sure to read the following important notes:

Important notes:

- Only certified trained personnel can service the computer.
- Before replacing any FRU, read the entire page on removing and replacing FRUs.
- Carefully remove screws for reuse when replacing FRUs.
- Be extremely careful during such write operations as copying, saving, or formatting. Drives in the computer that you are servicing sequence might have been altered. If you select an incorrect drive, data or programs might be overwritten.
- Replace an FRU only with another FRU of the correct model. When you
 replace an FRU, make sure that the machine model and the FRU part number are
 correct by referring to the FRU parts list.
- An FRU should not be replaced just because of a single, unreproducible failure. Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing an FRU only when a problem recurs. If you suspect that an FRU is defective, clear the error logs and run the test again. If the error does not recur, do not replace the FRU.
- Be careful not to replace a nondefective FRU.

What to do first

When you do return an FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

- 1. Name and phone number of servicer
- 2. Date of service
- 3. Date on which the machine failed
- 4. Date of purchase
- 5. Procedure index and page number in which the failing FRU was detected
- 6. Failing FRU name and part number
- 7. Machine type, model number, and serial number
- 8. Customer's name and address

Note for warranty: During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer.

The following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Before checking problems with the computer, determine whether the damage is covered under the warranty by referring to the following list:

The following are not covered under warranty:

- LCD panel cracked from the application of excessive force or from being dropped
- · Scratched (cosmetic) parts
- · Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- · Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a PC Card or the installation of an incompatible card
- · Improper disk insertion or use of an optical drive
- Diskette drive damage caused by pressure on the diskette drive cover, foreign material in the drive, or the insertion of a diskette with multiple labels
- · Damaged or bent diskette eject button
- · Fuses blown by attachment of a nonsupported device
- · Forgotten computer password (making the computer unusable)
- Sticky keys caused by spilling a liquid onto the keyboard
- · Use of an incorrect AC adapter on laptop products

The following symptoms might indicate damage caused by nonwarranted activities:

- · Missing parts might be a symptom of unauthorized service or modification.
- If the spindle of a hard disk drive becomes noisy, it may have been subjected to excessive force, or dropped.

Power system checkout

To verify a symptom, follow the steps below:

- 1. Turn off the computer.
- 2. Remove the battery pack.
- 3. Connect the AC adapter.
- 4. Make sure that power is supplied when you turn on the computer.
- 5. Turn off the computer.
- 6. Disconnect the AC adapter and install the charged battery pack.
- 7. Make sure that the battery pack supplies power when you turn on the computer.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:

- · "Checking the AC adapter" on page 21
- "Checking operational charging" on page 22
- · "Checking the battery pack" on page 22

Checking the AC adapter

You are here because the computer fails only when the AC adapter is used.

- If the power-on indicator does not turn on, check the power cord of the AC adapter for correct continuity and installation.
- If the computer does not charge during operation, go to "Checking operational charging".

To check the AC adapter, follow the steps below:

- 1. Unplug the AC adapter cable from the computer.
- 2. Measure the output voltage at the plug of the AC adapter cable. See the following figure:



Note: Output voltage for the AC adapter pin No. 2 may differ from the one you are servicing.

- 3. If the voltage is not correct, replace the AC adapter.
- 4. If the voltage is acceptable, do the following:
- · Replace the system board.
- If the problem persists, go to "Lenovo ideapad Y910-17ISK" on page 26.

Note: Noise from the AC adapter does not always indicate a defect.

Checking operational charging

To check whether the battery charges properly during operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

Perform operational charging. If the battery status indicator or icon does not light on, remove the battery pack and let it return to room temperature. Reinstall the battery pack. If the charge indicator or icon is still off, replace the battery pack.

If the charge indicator still does not light on, replace the system board. Then reinstall the battery pack. If it is still not charged, go to the next section.

Checking the battery pack

Battery charging does not start until the Power Meter shows that less than 95% of the total power remains; under this condition the battery pack can charge to 100% of its capacity. This protects the battery pack from being overcharged or from having a shortened life.

To check your battery, move your cursor to the Power Meter icon in the icon tray of the Windows® taskbar and wait for a moment (but do not click it), and the percentage of battery power remaining is displayed. To get detailed information about the battery, double-click the Power Meter icon.

Note: If the battery pack becomes hot, it may not be able to be charged. Remove it from the computer and leave it at room temperature for a while. After it cools down, reinstall and recharge it.

Related service information

This chapter presents the following information:

- "Restoring the factory contents by using OneKey Recovery" on page 23
- · "Passwords" on page 24
- "Power management" on page 25

Restoring the factory contents by using OneKey Recovery

Restore of factory default

The Lenovo ideapad Y910-17ISK computers come with pre-installed OneKey Recovery System. In order to save application files and the initial backed up files of the system, the hard disk in a Lenovo computer includes a hidden partition when it is shipped. If you need to restore the system to the point of your first boot up, just enter Lenovo OneKey Recovery System and run **System Recovery**. For details of OneKey Recovery System, see *the Training Manual for Backup and recovery*.

Note: This will delete all the new data on the system partition (C drive), which is not recoverable. Make sure to back up your critical data before you perform this action.

Passwords

As many as three passwords may be needed for any Lenovo computer: the power-on password (POP), the hard disk password (HDP), and the administrator password.

If any of these passwords has been set, a prompt for it appears on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Power-on password

A power-on password (POP) protects the system from being powered on by an unauthorized person. The password must be entered before an operating system can be booted.

Hard-disk password

There are two hard-disk passwords (HDPs):

+ User HDP - for the user

+ Master HDP - for the system administrator, who can use it to get access to the hard disk drive even if the user has changed the user HDP

Attention: If the user HDP has been forgotten, check whether a master HDP has been set. If it has, it can be used for access to the hard disk drive. If no master HDP is available, neither Lenovo nor Lenov authorized service technicians provide any services to reset either the user or the master HDP, or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

Administrator password

Administrator password controls the access of the whole setup utility. Only Administrator password was set then User password can be set. If Administrator password was cleared, the User password was cleared too.

Power management

Note: Power management modes are not supported for APM operating system.

To reduce power consumption, the computer has three power management modes: sleep (standby), and shut down.

Putting the computer to sleep or shutting it down

When you have finished working with your computer, you can put it to sleep or shut it down.

Putting your computer to sleep

If you will be away from your computer for only a short time, put the computer to sleep. When the computer is in sleep mode, you can quickly wake it to resume use, bypassing the startup process.

To put the computer to sleep, do one of the following:

- · Close the display lid.
- · Press the Power button.
- Open the start menu, and then select Power $\bigcirc \rightarrow$ Sleep.

Attention: Wait until the power indicator light starts blinking (indicating that the computer is in sleep mode) before you move your computer. Moving your computer while the hard disk is spinning can damage the hard disk, causing loss of data.

To wake the computer, do one of the following:

- · Press any key on the keyboard.
- Press the Power button.

Shutting down the computer

If you are not going to use your computer for a long time, shut it down. To shut down the computer, do one of the following:

- Open the start menu, and then select Power $\bigcirc \rightarrow$ Shut down.
- Press and hold or right-click the **Start** button in the lower-left corner and select **Shut down or sign out** → **Shut down**.

Lenovo ideapad Y910-17ISK

This chapter presents the following product-specific service references and product-specific parts information:

- "Specifications" on page 26
- "Status indicators" on page 28
- · "Use keyboard shortcuts" on page 29
- "FRU replacement notices" on page 31
- "Removing and replacing an FRU" on page 32
- "Locations" on page 58
- · "Parts list" on page 60

Specifications

The following table lists the specifications of the Lenovo ideapad Y910-17ISK: *Table 1. Specifications*

Feature	Description	
Processor	 Intel Skylake mobile processor* * To check the model name of the processor installed on your computer, click Start → Settings → System → About. 	
Graphic memory chip	• GTX-980M	
Display	 17.3 inch, 16:9, 1920 × 1080 	
Standard memory	• DDR4, SODIMM × 4 (max 64 GB)	
Hard disk drive	 2.5 inch, 7mm, SATA3, 1TB SSD, NGFF (M.2), slot × 2, 128GB/256GB/512GB/1TB 	
I/O port	 USB 3.0 × 3 USB 3.0 (always-on)* × 1 Type-C USB × 1 Display Port × 1 HDMI-out × 1 Ethernet port × 1 Memory card slot 6 in 1 (SD/SDHC/SDXC/MMC/MMC-Plus/SDIO card) * USB 3.0 with always-on feature. This connector can charge connected devices even when your Y910-17ISK is powered off or in sleep mode. This function can be enabled/disabled in BIOS setup utility. Note: If your Y910-17ISK is disconnected from power when powered off or in sleep mode, this connector stops charging connected devices when the battery charge level drops below 20%. 	

Feature	Description
Audio	 Microphone jack × 1 Combo audio jack × 1 2.0 W JBL speakers with chamber × 2 3.0 W Subwoofer × 1 Digital Array Microphone × 2
Ethernet (on the system board)	• 1,000 Mbps
Bluetooth wireless	• BT4.1
Keyboard	Mechanical keyboard
Touchpad	Multi-touch type
Integrated camera	High definition, 720p
Battery	 Lithium-ion, Embedded, 6 cells, 90Wh* * The capacity given here is the typical or average capacity as measured in a specific test environment. Capacities measured in other environments may differ but are no lower than the rated capacity (see product label).
AC adapter	• 20V dc, 230W
Pre-installed operating system	DOSWindows 10 (or similar update in 12 months)

Table 1. Specifications (continued)

Status indicators

The system status indicators below show the computer status:



Table 2. Status indicators

	Indicator	Indicator status	Charge status	Meaning	
1	Power	On (solid white)		The computer is powered on.	
		Blinking		The computer is in sleep mode.	
	0	Off		The computer is powered off.	
2	On (solid whit	dc-in On (so	On (solid white)		Connect the AC power adapter to the computer.
		Off		Disconnect the AC power adapter from the computer.	

Use keyboard shortcuts

Keyboard shortcuts are a single or combination of keystrokes used to perform a task. Using keyboard shortcuts can make interacting with your Y910-17ISK a lot easier.

Shortcuts using the Fn key

These shortcuts share keys with function keys (F5 - F12) and the Space bar. To use these shortcuts, hold down the Fn key and press one of the function keys.

Key	Function	
×	Disables/enables the Windows key. Note: You may need to disable the Windows key during a gameplay.	
	Disables/enables the touch pad.	
<u>+</u>	Turns on/off airplane mode. Note: When airplane mode is turned on, all radio from and to Y910-17ISK is turned off.	
	Switches display devices. Note: You can connect external display devices through the Display Port or HDMI-out port.	
F9 – F12	12 Control playback of video/audio using Windows.	
The Space bar	Switches between light profiles.	

Table 3. Shortcuts using the Fn key

Shortcuts with single keystrokes

Shortcuts with single keystrokes either have a dedicated key or share keys with the numeric keys. When using shortcuts which share keys with numeric keys, make sure the numeric keypad is disabled.

Note: Press the Num Lk key to enable/disable the numeric keypad. The Led light on the key indicates whether the numeric keypad is enabled.



Table 4. Shortcuts with single keystrokes

Key	Function	
.	Starts Lenovo Magic Y Key.	
\otimes	Starts Lenovo Nerve Center.	
M	Turns off/on sound.	
⊴- ⊴+	Decreases/increases volume.	
×	Disables/enables the microphone.	
-☆☆+	Decreases/increases the display brightness.	
<u> ~~</u> ~~+	Decreases/increases the brightness of Light Shift.	
	Starts/stops game recording.	

FRU replacement notices

This section presents notices related to removing and replacing parts. Read this section carefully before replacing any FRU.

Screw notices

Loose screws can cause a reliability problem. In the Lenovo computer, this problem is addressed with special nylon-coated screws that have the following characteristics:

- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- · They are harder to tighten.

Do the following when you service this machine:

- Keep the screw kit in your tool bag.
- · Carefully remove screws for reuse when replacing FRUs.
- · Use a torque screwdriver if you have one.

Tighten screws as follows:

· Plastic to plastic

Turn an additional 90° after the screw head touches the surface of the plastic part:



Logic card to plastic

Turn an additional 180° after the screw head touches the surface of the logic card:



Torque driver

If you have a torque screwdriver , refer to the "Torque" column for each step.

- Make sure that you use the correct screws. If you have a torque screwdriver, tighten all screws firmly to the torque shown in the table. Carefully remove screws for reuse when replacing FRUs. Make sure that all screws are tightened firmly.
- Ensure torque screwdrivers are calibrated correctly following country specifications.

Removing and replacing an FRU

This section presents exploded figures with the instructions to indicate how to remove and replace the FRU. Make sure to observe the following general rules:

- 1. Do not attempt to service any computer unless you have been trained and certified. An untrained person runs the risk of damaging parts.
- 2. Before replacing any FRU, review "FRU replacement notices" on page 31.
- Begin by removing any FRUs that have to be removed before the failing FRU. Any of such FRUs are listed at the top of the page. Remove them in the order in which they are listed.
- 4. Follow the correct sequence in the steps to remove the FRU, as given in the figures by the numbers in square callouts.
- 5. When turning a screw to replace an FRU, turn it in the direction as given by the arrow in the figure.
- 6. When removing the FRU, move it in the direction as given by the arrow in the figure.
- 7. To put the new FRU in place, reverse the removal procedures and follow any of the notes that pertain to replacement. For information about connecting and arranging internal cables, see "Locations" on page 58.
- 8. When replacing an FRU, use the correct screw as shown in the procedures.

A DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any of the interconnecting cables.

Attention: After replacing an FRU, do not turn on the computer until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.

Attention: The system board is sensitive to, and can be damaged by, electrostatic discharge. Before touching it, establish personal grounding by touching a ground point with one hand or using an electrostatic discharge (ESD) strap (P/N 6405959) to remove potential shock reasons.

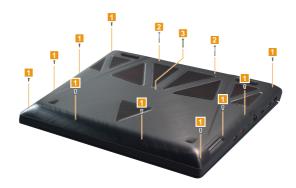
Notes:

- The following procedures about removing and replacing FRUs are the same for the Lenovo ideapad Y910-17ISK.
- The supplied keyboard keycap and mouse pad are not covered under warranty.

1010 Base cover

Figure 1. Removal steps of base cover

Remove the screws 1, 2 and 3.



Step	Screw (quantity)	Color	Torque
1	M2.0 × 5.5 mm, Phillips head, nylok-coated (10) D Cover to C Cover	black + red	1.5 - 2.5 kg_cm
2	M2.0 × 19 mm, Phillips head, nylok-coated (2) D Cover to C Cover	top black + blue	1.5 - 2.5 kg_cm
3	M2.0 × 16 mm, Phillips head, nylok-coated (1) D Cover to C Cover	black + blue	1.5 - 2.5 kg_cm

Figure 1. Removal steps of base cover (continued)

Turn the computer over, and then open the computer display. Separate the base cover from the upper case in the direction shown by arrow **4**.



Remove the base cover in the directions shown by arrows **5** and **6**.



Note: Applying labels to the base cover

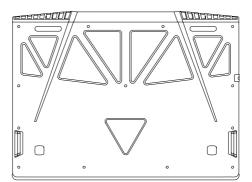
If you see the following labels on the base cover, it needs to be peeled off from the old base cover, and put on the new base cover.

- a Rating label
- b Indonesia D side label
- C Wlan/BT label (label for Brazil label for Israel label for South Africa
- d e
- KCC label/BIS label OS label

label for US/CA/TW)

For some models, you also need to apply one or two FCC labels. Check the old base cover; if it has one or two FCC labels, find duplicates of them in the label kit and apply them to the new base cover.

For the location of each label, refer to the following figure:



1020 Battery pack

For access, remove this FRU:

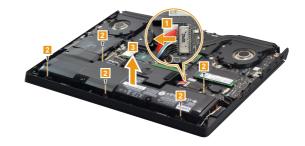
• "1010 Base cover" on page 33

A DANGER

Only use the battery specified in the parts list for your computer. Any other battery could ignite or explode.

Figure 2. Removal steps of battery pack

Unplug the battery connector in the direction shown by arrow **1**, then remove the screws **2**. Remove the battery pack **3**.



Step	Screw (quantity)	Color	Torque
2	M2.0 \times 5.5 mm, Phillips head, nylok-coated (5) battery to c	black + red	1.5 - 2.5 kg_cm

When installing: Make sure that the battery connector is attached firmly.

1030 Solid state disk and hard disk drive

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

Attention:

- Do not drop the hard disk drive or apply any physical shock to it. The hard disk drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
- Before removing the drive, suggest the customer to backup all the information on it if possible.
- Never remove the drive while the system is operating or in suspend mode.

Figure 3. Removal steps of solid state disk and hard disk drive

Remove the screw 1.



Step	Screw (quantity)	Color	Torque
1	M2.0 \times 4.0 mm, Phillips head, nylok-coated (1) SSD to C Cover	black + red	1.5 - 2.5 kg_cm

Figure 3. Removal steps of solid state disk and hard disk drive (continued)

Remove the solid state disk in the direction shown by arrow **2**.



Unplug the HDD connector and the IO board cable connector in the directions shown by arrows 3, 4 and 5.



When installing: Make sure that the connectors are attached firmly.

Figure 3. Removal steps of solid state disk and hard disk drive (continued)

Lift the IO board cable in the direction shown by arrow [6]. Peel off the adhetive tape [7].



Remove the HDD copper foil 8.

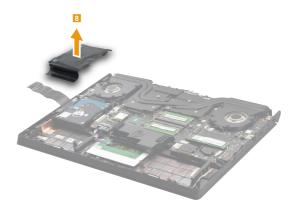
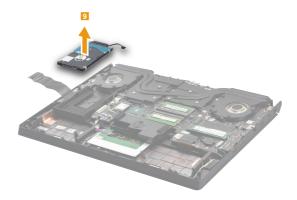


Figure 3. Removal steps of solid state disk and hard disk drive (continued)

Remove the hard disk drive in the direction shown by arrow 9.



Detach the cable from the hard disk drive in the direction shown by arrow 10.



Note: Aluminium foil is stuck on the HDD. Do not use too much force when removing the aluminium foil, otherwise it might be damaged during disassembly.

1040 PCI Express Mini Card for wireless LAN

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

Important: The preinstalled WLAN module may only be replaced with a Lenovo approved module in order to comply with FCC and IC regulations. Refer to "Table 5. Parts list—Overall" on page 62 for Lenovo part numbers for the approved modules.

Figure 4. Removal steps of PCI Express Mini Card for wireless LAN

Disconnect the two wireless LAN cables (black, white) **1**, and then remove the screw **2**.



In step **II**, unplug the jacks by using the removal tool antenna RF connector (P/N: 08K7159), or pick up the connectors with your fingers and gently unplug them in the direction shown by the arrows.

Notes: The wireless LAN card has 2 cables in step 1.

The wireless LAN card in some models might have 3 cables in step 1.

Step	Screw (quantity)	Color	Torque
2	M2.0 × 4.0 mm, Phillips head, nylok-coated (1) Wlan to C Cover	black + red	1.5 - 2.5 kg_cm

Figure 4. Removal steps of PCI Express Mini Card for wireless LAN (continued)

Remove the card in the direction shown by arrow **3**.



When installing:

- In models with a wireless LAN card that has two antenna connectors, plug the black cable (1st) (MAIN) into the jack labeled MAIN, and the grey cable (2nd) (AUX) into the jack labeled AUX on the card.
- In models with a wireless LAN card that has three antenna connectors, plug the black cable (1st) (MAIN) into the jack labeled 1, the grey cable (3rd) into the jack labeled 3, and the white cable (2nd) (AUX) into the jack labeled 2 on the card.

1050 DIMM

For access, remove these FRUs in order:

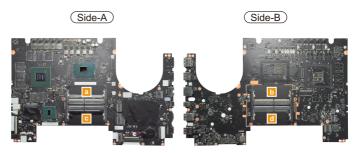
- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

Figure 5. Removal steps of DIMM

Release the two latches on both edges of the socket at the same time in the directions shown by arrows **1**, and then unplug the DIMM in the direction shown by arrow **2**.



Note: If only one DIMM is used on the computer you are servicing, the card must be installed in SLOT-0 (**a**). You can increase the amount of memory in the computer. (See illustration below, in order of **a**, **b**, **c**, **d**).



When installing: Insert the notched end of the DIMM into the socket. Push the DIMM firmly, and pivot it until it snaps into place. Make sure that it is firmly fixed in the slot and is difficult to move.

1060 Subwoofer

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

Figure 6. Removal steps of subwoofer

Unplug the subwoofer connector in the direction shown by arrow **1**. Remove the screws **2**. Then remove the subwoofer in the direction shown by arrow **3**.



Note: Be careful not to damage the connector.

Step	Screw (quantity)	Color	Torque
2	M2.0 × 2.0 mm, Phillips head, nylok-coated (2) woofer Speaker to C Cover	black + blue	1.5 - 2.5 kg_cm

When installing: Make sure that the connector is attached firmly.

1070 IO board

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

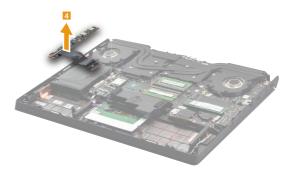
Figure 7. Removal steps of IO board

Detach the connector in the directions shown by arrows 1 and 2, then remove the screws 3.



4	Step	Screw (quantity)	Color	Torque
3		M2.0 \times 5.5 mm, Phillips head, nylok-coated (4) IO board to c	black + red	1.5 - 2.5 kg_cm

Remove the IO board in the direction shown by arrow 4.



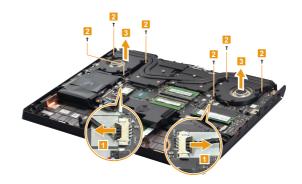
1080 Fan assembly and Heat Sink assembly

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36

Figure 8. Removal steps of fan assembly and heat sink assembly

Unplug the fan connectors in the direction shown by arrows \blacksquare . Remove the screws \blacksquare . Then remove the two fans \blacksquare .



Step	Screw (quantity)	Color	Torque
2	M2.0 \times 5.5 mm, Phillips head, nylok-coated (6) fan to c	black + red	1.5 - 2.5 kg_cm

When installing: Make sure that the connectors are attached firmly.

Figure 8. Removal steps of fan assembly and heat sink assembly (continued)

Loosen the screws **4**. Then remove the heat sink assembly in the direction shown by arrow **5**.

When installing: Before you attach the heat sink assembly to the computer, apply thermal grease, at an amount of 0.2 grams, to the **a b** parts shown in the figure above. Either too much or too little grease application can cause a thermal problem due to imperfect contact with a component.

1090 System board

Important notices for handling the system board:

When handling the system board, bear the following in mind.

- Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.
- · Avoid rough handling of any kind.
- During the whole process, make sure not to drop or stack the system board.
- If you put a system board down, make sure to put it only on a padded surface such as an ESD mat or conductive corrugated material.

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36
- "1030 Solid state disk and hard disk drive" on page 37
- "1040 PCI Express Mini Card for wireless LAN" on page 41
- "1060 Subwoofer" on page 44
- "1070 IO board" on page 45
- "1080 Fan assembly and Heat Sink assembly" on page 46

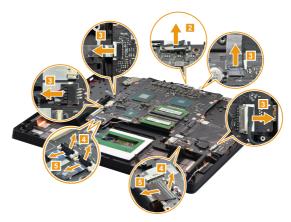
Figure 9. Removal steps of system board

Peel off the three adhesive tape 1.



Figure 9. Removal steps of system board (continued)

Disconnect the connectors (the LCD & camera cable connector, the Speaker and speaker lighting cable connector, the touch panel and touch panel lighting FFC connector, KB FPC connector, DC IN cable connector) in the directions shown by arrows **2**, **3**, **4** and **5**.



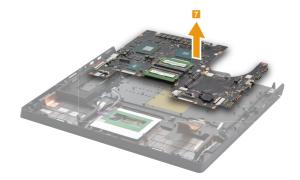
When installing: Make sure that the connectors are attached firmly. Remove the screws **6**.



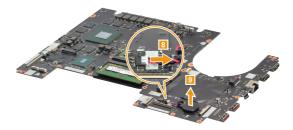
Step	Screw (quantity)	Color	Torque
6	M2.0 \times 5.5 mm, Phillips head, nylok-coated (12) MB to c	black + red	1.5 - 2.5 kg_cm

Figure 9. Removal steps of system board (continued)

Remove the system board in the direction shown by arrow **7**.



Disconnect the RTC battery connector in the direction shown by arrow **B**. Remove the RTC battery in the direction shown by arrow **9**.



When installing: Make sure that the connector is attached firmly.

1100 Speakers

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36
- "1030 Solid state disk and hard disk drive" on page 37
- "1040 PCI Express Mini Card for wireless LAN" on page 41
- "1060 Subwoofer" on page 44
- "1070 IO board" on page 45
- "1080 Fan assembly and Heat Sink assembly" on page 46
- "1090 System board" on page 48

Figure 10. Removal steps of speakers

Release the cable from the cable guide, and then remove the screws \blacksquare . Remove the speakers in the direction shown by arrow \blacksquare .



Step	Screw (quantity)	Color	Torque
1	M2.0 × 3.0 mm, Phillips head, nylok-coated (2) R & L speaker to C Cover	black + blue	1.5 - 2.5 kg_cm

1110 DC-in cable

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36
- "1030 Solid state disk and hard disk drive" on page 37
- "1040 PCI Express Mini Card for wireless LAN" on page 41
- "1060 Subwoofer" on page 44
- "1070 IO board" on page 45
- "1080 Fan assembly and Heat Sink assembly" on page 46
- "1090 System board" on page 48

Figure 11. Removal steps of DC-in cable

Remove the DC-in cable in the direction shown by arrow 1.



1120 Upper case

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36
- "1030 Solid state disk and hard disk drive" on page 37
- "1040 PCI Express Mini Card for wireless LAN" on page 41
- "1060 Subwoofer" on page 44
- "1070 IO board" on page 45
- "1080 Fan assembly and Heat Sink assembly" on page 46
- "1090 System board" on page 48
- "1100 Speakers" on page 51
- "1110 DC-in cable" on page 52

Figure 12. Removal steps of upper case

Remove the screws 1.



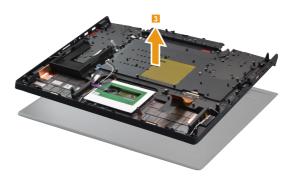
Step	Screw (quantity)	Color	Torque
1	M2.5 × 5 mm, Phillips head, nylok-coated (8) hinge to C Cover	black + blue	3.5 - 4.5 kg_cm

Figure 12. Removal steps of upper case (continued)

Open the hinge in the direction shown by arrows **2**.



Remove the upper case in the direction shown by arrow 3.



1130 LCD unit

For access, remove these FRUs in order:

- "1010 Base cover" on page 33
- "1020 Battery pack" on page 36
- "1030 Solid state disk and hard disk drive" on page 37
- "1040 PCI Express Mini Card for wireless LAN" on page 41
- "1060 Subwoofer" on page 44
- "1070 IO board" on page 45
- "1080 Fan assembly and Heat Sink assembly" on page 46
- "1090 System board" on page 48
- "1100 Speakers" on page 51
- "1110 DC-in cable" on page 52
- "1120 Upper case" on page 53

Figure 13. Removal steps of LCD unit

Carefully remove the hinge cover in the direction shown by arrow 1.



Remove the screws \blacksquare . Remove the LCD module in the direction shown by arrow \blacksquare .



Step	Screw (quantity)	Color	Torque
2	M2.0 × 4.0 mm, Phillips head, nylok-coated (3) B Cover to A Cover	black + red	1.5 - 2.5 kg_cm

Figure 13. Removal steps of LCD unit (continued)

Peel off the adhesive tape in the direction shown by arrow 4. Then remove the EDP cable in the direction shown by arrow 5.



Lift the camera board a little in the direction shown by arrow **6**. Disconnect the camera connector in the direction shown by arrow **7**. Then remove the camera board.

Note: The integrated camera is stuck on the top center of the LCD cover.



Remove the camera cable 8.



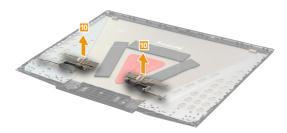
Figure 13. Removal steps of LCD unit (continued)

Remove the screws 9.



Step	Screw (quantity)	Color	Torque
9	M2.5 × 5 mm, Phillips head, nylok-coated (10) Hinge to A Cover	black + blue	3.5 - 4.5 kg_cm

Then remove the hinges in the direction shown by arrows 10.



When installing: Make sure that the connectors are attached firmly.

Locations

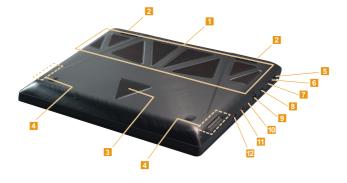
Front and right-side view

- 1 Camera
- 2 Microphone hole
- 3 Display
- 4 Speakers
- 5 Power button
- 6 Mechanical keyboard
- 7 Turbo toggle
- 8 Touch pad
- Kensington mini security slot
- 10 USB 3.0 connectors
- 11 Combo audio jack
- 12 Microphone jack
- 13 Memory card slot
- 14 Power indicator
- 15 Novo button



Bottom and left-side view

- 1 Ventilation slots (intake)
- 2 Ventilation slots (outlet)
- 3 Subwoofer
- 4 Antennas (not visible from the outside)
- 5 dc-in jack
- 6 dc-in indicator
- 7 Display port connector
- 8 HDMI-out connector
- 9 Ethernet connector
- 10 Type-C USB connector
- **11** USB 3.0 connector
- 12 USB 3.0 connector (always-on)



Parts list

This section presents the following service parts:

- "Overall" on page 61
- "LCD FRUs" on page 64
- "Miscellaneous parts" on page 66
- "AC adapters" on page 66
- · "Screws" on page 66
- "Power cords" on page 67

Note:

Each FRU is available for all types or models, unless specific types or models are specified.

Attention:

Do not attempt to replace an FRU on your own. If an FRU is damaged, contact a Lenovo authorized servicer or a marketing representative for replacement or repair. Only qualified technicians can inspect or repair this product.

Overall

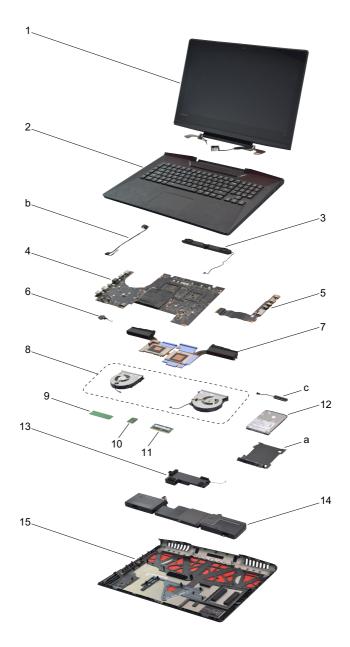


Table 5. Parts list—Overall

No.	FRU	FRU no.	CRU ID.
a-c	See "Miscellaneous parts" on page 66.		
1	LCD unit (see "LCD FRUs" on page 64.)		
2	Upper Case L 80V1 W/KB US	5CB0M56049	N
2	Upper Case L 80V1 W/KB GK	5CB0M56057	N
2	UpperCaseL80V1W/KB US INT'E	5CB0M56056	N
2	Upper Case L 80V1 W/KB KO	5CB0M56036	N
2	Upper Case L 80V1 W/KB CH	5CB0M56061	N
2	Upper Case L 80V1 W/KB RU	5CB0M56040	N
2	Upper Case L 80V1 W/KB AR-E	5CB0M56059	N
2	Upper Case L 80V1 W/KB HB	5CB0M56065	N
2	Upper Case L 80V1 W/KB TI	5CB0M56060	N
2	UpperCase L 80V1 W/KB INDIA	5CB0M56068	N
2	Upper Case L 80V1 W/KB UK	5CB0M56030	N
2	Upper Case L 80V1 W/KB IT	5CB0M56048	N
2	Upper Case L 80V1 W/KB SP	5CB0M56041	N
2	Upper Case L 80V1 W/KB TR	5CB0M56038	N
2	Upper Case L 80V1 W/KB PO	5CB0M56050	N
2	Upper Case L 80V1 W/KB LA	5CB0M56028	N
2	Upper Case L 80V1 W/KB CF-E	5CB0M56039	N
2	Upper Case L 80V1 W/KB ND	5CB0M56029	N
2	Upper Case L 80V1 W/KB FR	5CB0M56067	N
2	Upper Case L 80V1 W/KB GR	5CB0M56035	N
2	Upper Case L 80V1 W/KB NL	5CB0M56051	N
2	Upper Case L 80V1 W/KB HG	5CB0M56066	N
2	Upper Case L 80V1 W/KB BE	5CB0M56045	N
2	Upper Case L 80V1 W/KB ICE	5CB0M56033	N
2	Upper Case L 80V1 W/KB ICE	5CB0M56027	N
			N
2	Upper Case L 80V1 W/KB SW	5CB0M56034	
2	Upper Case L 80V1 W/KB BU	5CB0M56031	N
2	Upper Case L 80V1 W/KBCZ-SK	5CB0M56042	N
2	Upper Case L 80V1 W/KB BZ	5CB0M56054	N
2	Upper Case L 80V1 W/KBAR-FR	5CB0M56055	N
2	Upper Case L 80V1 W/KB USA	5CB0M56064	N
2	UpperCase L 80V1 W/KB UKR	5CB0M56044	N
3	Y910 JBL Blade N-HT Speaker	5SB0M67716	N
4	MB L 80V1 NOK I7-6700 8G W/RTC	5B20M56032	N
4	MB L 80V1 WIN I7-6700 8G W/RTC	5B20M56058	N
4	MB L 80V1 NOK I7-6820 8G W/RTC	5B20M56062	N
4	MB L 80V1 WIN I7-6820 8G W/RTC	5B20M56043	N
5	I/O Board L 80V1 W/Cable	5C50M56053	N
6	RTC Battery L 80Q1	5B10L22059	N
7	Heatsink L 80V1	5H40M56046	N
8	Fan L 80Q1 L+R	5F10L22118	N
9	SSD, Samsung MZVPV128HDGM M.2 128GB PCIE SSD	5SD0H56517	N
9	SSD, Samsung MZVPV256HDGL M.2 256GB PCIE SSD	5SD0H56515	N
9	SSD, Samsung MZVPV512HDGL M.2 512GB PCIE SSD	5SD0H56516	N

No.	FRU	FRU no.	CRU ID.
10	WLAN, Fxn QCA 1535 2X2AC+BT Killer M.2 WLAN	SW10H24511	Ν
11	RAM, M471A1K43BB1-CRC	SM30G16508	Ν
11	RAM, MTA8ATF1G64HZ-2G3B1	SM30G16510	Ν
11	RAM, RMSA3260MB78HAF-2400	SM30G16511	Ν
11	RAM, M471A2K43BB1-CRC	SM30G16512	Ν
11	RAM, HMA82GS6AFR8N-UH	SM30G16513	Ν
11	RAM, MTA16ATF2G64H-2G3B1	SM30G16514	Ν
12	HDD, HTS541010A7E630 7mm 5400rpm 1T HDD	16200658	N
12	HDD, Seagate ST1000LM035 1T 2.5" 7mm 5400rpm HDD	5H20L22184	Ν
12	HDD, WD10SPCX-24HWST1 6G 7mm 1T HDD	16200554	N
12	HDD, TSB MQ02ABF100 6G 1TB	5H20G09709	N
12	HDD, ST Rosewood2D 7mm 2TB HDD	5H20M37521	N
13	Y900 JBL Ody6 Slim Speaker	5SB0K04130	N
14	Battery, Y Gaming SP/A L14M6P21 11.1V90wh6cell bty	5B10H35531	N
14	Battery, Y Gaming SP/C L14M6P21 11.1V90wh6cell bty	5B10H35530	Ν
15	Lower Case L 80V1	5CB0M56063	Ν
—	AC adapter (see "AC adapters" on page 66).		

Table 5. Parts list—Overall (continued)

LCD FRUs

In Lenovo ideapad Y910-17ISK, there are following types of LCDs.

• "17.3-in. FHD, LED"

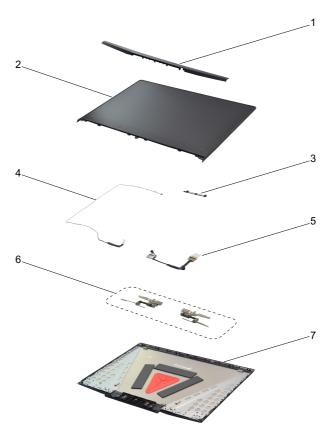


	Table 6	6. Parts	list-LCI	D FRUs
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No.	FRU	FRU no.	CRU ID.
1	Hinge Cover L 80Q1	5CB0L22053	Ν
2	LCD Module L 80V1 FHD	5D10M56052	Ν
3	Camera L 80V1 HD W/2MIC	5C20M77788	Ν
4	Camera Cable L 80Q1	5C10L22062	Ν
5	EDP Cable L 80V1 FHD	5C10M56047	Ν
6	Hinge L 80Q1 L+R	5H50L22124	Ν
7	LCD Cover L 80Q1	5CB0L22061	Ν

Miscellaneous parts

Table 7. Parts list-Miscellaneous parts

FRU	FRU no.	CRU ID.	
System miscellaneous parts:			
(a) HDD Copper Foil L 80Q1	5T10L45713	Ν	
Cable miscellaneous parts:			
(b) DC-IN Cable L 80Q1	5C10L22073	Ν	
• (c) HDD Cable L 80V1	5C10M56037	Ν	
Note: Italicized letters in parentheses are references to the exploded view in "Overall" on page 61.			

AC adapters

Table 8. Parts list—3-pin AC adapters

FRU	P/N	CRU ID.
Adapter, Delta ADL230NDC3A 20V11.5A adapter	5A10H28357	*
Adapter, Liteon ADL230NLC3A 20V11.5A adapter	5A10H28356	*

Screws

Table 9. Parts list—Screws

FRU	P/N	CRU ID.
Screw L 80Q1 2.0D 2.0L K 7.0D 0.5T	5S10L22121	Ν
Screw L 80Q1 2.0D 5.5L K 4.5D 0.8T	5S10L22076	N
Screw L 80Q1 2D 10+9L K 3.5D 0.5T	5S10L22044	N
Screw L 80Q1 2.0D 3+3L K 6.0D 0.7T	5S10L22040	N
Screw L 80Q1 2D 5.5L K 3.4D 0.5T	5S10L22092	N
Screw L 80Q1 2D 4L K 4.6D 0.8T	5S10L22050	N
Screw L 80Q1 2.5D 4.5L K 4.5D 0.8T	5S10L22056	Ν
Screw L 80Q1 2D 10+6L K 3.5D 0.5T	5S10L22117	Ν

Power cords

A Lenovo power cord for a specific country or region is usually available only in that country or region:

Table 10. Parts list—3-pin power cords

Region	P/N	CRU ID.
CCC 3 pin • CN,1.8M,3P,NON-LH,LUX	SL60K75024	*
Argentina 3 pin • AR,1.8M,3P,NON-LH,LUX	SL60K75052	*
Switzerland 3 pin • CH,1.8M,3P,NON-LH,LUX	SL60K75046	*
Brazil 3 pin • BR,1.8M,3P,NON-LH,LUX	SL60K75049	*
Israel 3 pin • IL,1.8M,3P,NON-LH,LUX	SL60K75043	*
US 3 pin • US/CA,1.8M,3P,NON-LH,LUX	SL60K75021	*
Thailand 3 pin • TH,1.8M,3P,NON-LH,LUX	SL60K75065	*
UK 3 pin • GB,1.8M,3P,NON-LH,LUX	SL60K75040	*
India 3 pin • IN,1.8M,3P,NON-LH,LUX	SL60K75037	*
Italy 3 pin • IT,1.8M,3P,NON-LH,LUX	SL60K75064	*
Australia 3 pin • AU,1.8M,3P,NON-LH,LUX	SL60K75058	*
Taiwan 3 pin • TW,1.8M,3P,NON-LH,LUX	SL60K75034	*
Japan 3 pin • JP,Anti-TR,1.8M,3P,NON-LH,LUX	SL60K75015	*
Africa 3 pin • ZA,1.8M,3P,NON-LH,LUX	SL60K75055	*
Europe 3 pin • EU/KR,1.8M,3P,NON-LH,LUX	SL60K75031	*

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